

Tool Repair Return Form

Step 1 **Print and complete form for each tool being sent in for repair.**
***Must complete this section**

How can we contact you?

Company Name _____
Contact Name _____
Phone _____
Email _____

SFS returns tool to:

Company _____
Street Address _____
City, State, ZIP _____
Attention _____

What tool or product are you sending in?

Tool Model & Serial _____
Purchasing Date _____
Today's Date _____

What is wrong with the tool?

Step 2 **Ship the complete tool kit to SFS Group USA, Inc.**

Please include this form and if possible 5 samples of the fastener in use.
Shipper is responsible to use proper packaging to ensure safe return to SFS intec.

SFS Group USA, Inc.

1045 Spring Street
Wyomissing, PA 19610
Attn - Tool Repair Center

Internal Use
Date Received: _____
Serial #: _____

Date Completed: _____

Step 3 **Agree to pay a flat fee for tool repair of \$125.00**

This applies to the following GESIPA tools that are not under warranty: AccuBird, AccuBird Pro, PowerBird, PowerBird Pro and Taurus 2. In the rare case the tool cannot be fixed for this flat fee, you will be contacted based on the information in Step 1. Note, freight charges are not included in the flat fee. Return freight is paid for warranty repair.

***Must complete this section**

- Yes**, please repair the tool for a flat fee of \$125.00 .- sign _____ P/N 1528304
 Yes, contact us if the tool is beyond repair for a flat fee - sign _____

Do we need to reference your PO number on billing documents? _____

Hotline: **1.888.898.5102**
or email to: us.construction@sfsintec.biz